



## SERVICES

Hereby I \_\_\_\_\_ (owner/tenant/agent), requests Waterman Client Services, and to perform all duties and functions necessary on account as per service I select down below.

### Account Details:

Municipal Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

I confirm that I commit to pay **for the service required as selected down below** upfront as required by the Supplier in the form an application fee before any services will be rendered.

The date of service, for purposes of the Consumer Protection Act, (Act 68 of 2008), is defined as the date on which this agreement is signed by both parties.

Please select service required from list down below and the Summary of Problem section at the bottom of the page **must** be completed:

- ☐ Supply email address to the City Council for future account delivery – R60,00
- ☐ Supply me with the necessary documents/statements from the City Council – R80,00
- ☐ Clearance Figures and submitting proof of payments or Certificate – Cost will be calculated.
- ☐ Transfer Credit from a previous/old account to current/new account – R170,00
- ☐ Supplying the City Council with Final or beginning readings – R180,00
- ☐ Investigation on account for a 12-month period with supporting documents from the City Council – R230,00
- ☐ Investigation on account longer then a 24-month period with supporting documents from the City Council – Cost will be calculated.
- ☐ Visit the property and confirm the City Council's information, which includes paperwork and a current photo reading – Cost will be calculated.

- ☐ Visit the premises and submit the necessary information for adjustment – Cost will be calculated.
- ☐ Opening of new City Council Account – R400,00
- ☐ Waterman Monthly Client – See supporting documents for cost.

Banking Details is as follows

**Bank:** Standard Bank  
Wilkoppies

**Account Name:** Nilbet PTY LTD

**Account:** 1014 667 474 8

**Branch Code:** 051001

**Reference:** Street Address should be your reference

**Proof of payment can be WhatsApp or SMS to 084 555 6038**

**Waterman Client Services and the relevant Department** will keep all information, including Personal Information confidential.

You agree hereto that we may communicate electronically with you.

You may unsubscribe to receiving any electronic marketing material.

**Waterman Client Services and the relevant Department** may retain your Personal Information until such time as you request us to destroy it (unless we are obliged by law to retain it, regardless of such request).

The address provided will serve as your address of execution, *domicillium citandi et executandi*, for any legal purposes arising from possible collections of outstanding fees owed to the Supplier.

**THE CLIENT**

**Date:** \_\_\_\_\_

**Time:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Name:** \_\_\_\_\_

